**Location:** Mercure Hotel Amsterdam City **City Country:** Amsterdam, Netherlands

#### **MAIN TOPICS**

- Social and Community Studies Economics
- Arts
- Humanities
- Civic and Political Studies Human Resource
- Cultural & Global Studies Social Sciences
- Environmental Studies
- Organizational Studies
- Educational and Communication Studies
- Economics, Finance & Accounting
- Business and Management Studies

#### Schedule

09:00 - 09:10 am – Arrivals, Doorstep and Handshake

09:10 - 09:20 am –Introduction of Participants

09:20 - 09:30 am - Welcome Remarks (Mr Bashar)

09: 30 - 10: 00 am - Tea & Grand Networking Session/ Group Photo

\*All in local time



Day 01: January 25, 2020

**Time:** 10:00 am – 01:00 pm Session: 01

Track A: Business Management, Economics, Social Sciences and Humanities

#### **Presentations**

- Study on the Structural Influncr by the Colonialisation on Tradition Sri Lankan Society
  BEMSH-JAN20-12
  Ven. Olaganwatte Chandasiri
- Sustainability and the Competitive Advantage: The Perspective of the Logistics Industry
  BEMSH-JAN20-13 Syafrie Bima Setiawan
- Improving Customer's experience to Gain Competitive Advantage: Innovation of 5G on Cloud Gaming BEMSH-JAN20-15
   Muhammad Subhodeep Ganguly
- Bidder Value Implications of Cross-border vs Domestic Acquisitions: A Study of Dutch Firms
  BEMSH-JAN20-18
  Ramadhan H. Wicaksana
- The Role of Methods of Service Encounter and Surprise on Customer Delight and Customer Loyalty in Indonesian Supermarkets

BEMSH-JAN20-19 Maudlin Klissa Dhiandra Putri



Day 01: January 25, 2020

**Time:** 10:00 am – 01:00 pm Session: 01

Track A: Business Management, Economics, Social Sciences and Humanities

#### **Presentations**

 Consumer Trust towards Content Marketing of Food & Beverage Businesses on Instagram: Empirical Analysis of Taiwanese and Singaporean Consumers

BEMSH-JAN20-22 **Verona Mentari Mohammad** 

 Analysis of How Agile Manufacturing Capabilities Could be used Differently in Plants Within the Footloose and Rooted Subnetworks of the Global Production Network
 BEMSH-JAN20-23
 Sepvina Mutikasari

 The Innovation of 5G in on-the-go FMCG's Food sector: Manufacturing's Sustained Competitive Advantage

BEMSH-JAN20-24 Chelsie Farah Utami

 Measuring the Experience of Ubuntu to a Hospitality Organisation: Scale Development and Validation

ISMP20-01-102 **Dr. Thembisile Molose** 



Day 01: January 25, 2020

**Time:** 10:00 am – 01:00 pm Session: 01

Track A: Business Management, Economics, Social Sciences and Humanities

### **Presentations**

 Knowledge Skills and Graduate Attributes Required for Entrepreneurial Education at Higher Education Instutitions: A Review of the Literature
 ISMP20-01-103 Ndileka Bala

Local fresh food products: An analysis of their relation with plant-based diets
 ISMP20-01-10
 Dr. Jorge Arenas-Gaitán

Closing Ceremony & Lunch: 01:00 pm -02: 00 pm



# Day 02: January 26, 2020 Sunday

Conference second day is reserved for participants own tourism activities.

